

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>in-network providers</u> : \$200 individual/ \$400 family. For <u>out-of-network providers</u> : \$300 individual/ \$1,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For <u>in-network providers</u> \$1,500 individual / \$3,000 family. For <u>out-of-network providers</u> \$6,000 individual / \$12,000 family. There is a separate <u>out-of-pocket limit</u> on <u>prescription</u> <u>drugs</u> purchased through the prescription drug manager (PBM): \$2,000 individual/ \$4,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use an <u>in-network</u> <u>provider</u> ?	Yes. See <u>www.excellusbcbs.com</u> or call 1- 800-493-0318/TTY: 800-662-1220 for a list of <u>in-network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>in-network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations Exceptions 8 Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	20% coinsurance/visit	30% coinsurance/visit	None	
	<u>Specialist</u> visit	20% coinsurance/visit	30% <u>coinsurance</u> /visit	None	
If you visit a health care provider's office or clinic	Preventive care/screening/ immunization	Adult physical: No charge Adult immunizations: No charge Well child visit: No charge <u>Deductible</u> does not apply	30% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood		20% animalization	calendar year for members age 19 and older. There is no charge and the deductible does not	
If you have a test	work)	20% coinsurance30% coinsurance		apply to colonoscopies and preventive and	
n you nave a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	30% coinsurance	diagnostic breast cancer screenings when rendered by an <u>in-network provider</u> .	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://hr.syr.edu/benefits/healt h-benefits/prescription-drug- coverage	Tier 1 (Lower cost, generics and some brand name drugs)	15% <u>coinsurance</u> (retail); lesser of \$15 <u>copay</u> or 15% <u>coinsurance</u> (mail order)/ prescription	Not covered	Limited to a 90-day supply (mail order) and 30-day supply (retail). Retail 90-day supply also allowed at retail coinsurance level when using a local	
	Tier 2 (Mid-range cost, preferred brand name drugs)	25% <u>coinsurance</u> (retail); lesser of \$45 <u>copay</u> or 25% <u>coinsurance</u> (mail order)/ prescription	Not covered	participating pharmacy. Dispense as written (DAW) penalty may apply. Specialty drugs are limited to a 30-day supply.	
	Tier 3 (Higher cost, brand name and some generic drug)	40% <u>coinsurance</u> (retail); lesser of \$90 <u>copay</u> or 40% <u>coinsurance</u> (mail order)/ prescription	Not covered	Prescription drugs to treat infertility are limited to \$20,000 per lifetime. This limit is separate from the \$20,000 lifetime limit for medical treatment of	
	Tier 4 (Specialty drugs)	See the mail order <u>copays</u> above	Not covered	infertility.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	30% <u>coinsurance</u>	None	
surgery	Physician/surgeon fees	20% coinsurance	30% coinsurance	None Dars 2 of C	

* For more information about limitations and exceptions, contact the Plan Administrator at 315-443-4042 for a copy of the plan or policy document.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Emergency room care	20% coinsurance	20% <u>coinsurance</u>	<u>Coinsurance</u> and <u>deductible</u> waived if admitted; however, will be subject to the inpatient <u>coinsurance</u> and <u>deductible</u> listed below.	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% <u>coinsurance</u>	None	
	<u>Urgent care</u>	20% coinsurance	30% <u>coinsurance</u>	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	5% coinsurance	5% coinsurance	None	
	Physician/surgeon fees	5% <u>coinsurance</u>	5% <u>coinsurance</u>	Physician care is limited to one (1) visit/day.	
If you need mental health, behavioral health, or	Outpatient services	20% coinsurance	30% <u>coinsurance</u>	None	
substance abuse services	Inpatient services	5% coinsurance	5% <u>coinsurance</u>	Physician care is limited to one (1) visit/day.	
	Office visits	No charge, <u>deductible</u> does not apply	30% coinsurance	Cost sharing does not apply for preventive	
If you are pregnant	Childbirth/delivery professional services	No charge, <u>deductible</u> does not apply	30% coinsurance	services. Depending on the type of services, <u>coinsurance</u> or a <u>deductible</u> may apply. Maternity care may include tests and services described	
	Childbirth/delivery facility services	5% coinsurance	5% coinsurance	elsewhere in the SBC (i.e., ultrasound).	
	Home health care	20% coinsurance	30% <u>coinsurance</u>	None	
	Rehabilitation services	20% coinsurance	30% <u>coinsurance</u>	None	
If you need help recovering or have other special health needs	Habilitation services	20% coinsurance	30% <u>coinsurance</u>		
	Skilled nursing care	5% coinsurance	5% coinsurance	Limited to 180 days per admission (or series of admissions not separated by 90 consecutive days).	
	Durable medical equipment	20% coinsurance	30% <u>coinsurance</u>	None	
	Hospice services (5% <u>coinsurance</u> (inpatient) 20% <u>coinsurance</u> (outpatient)	5% <u>coinsurance</u> (inpatient) 30% <u>coinsurance</u> (outpatient)	None	

* For more information about limitations and exceptions, contact the Plan Administrator at 315-443-4042 for a copy of the plan or policy document. Page 3 of 6

		What You Will Pay		Limitations Exceptions 8 Other Important
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If your child needs dental or	Children's eye exam	20% coinsurance	30% coinsurance	Limited to one (1) exam every 24 consecutive months.
eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Dental care (Child)Long-term care	Routine foot careWeight loss programs		
nay apply to these services. This isn't a complete list. Please see you			
	 Non-emergency care when traveling outside the U.S. Private duty nursing 		
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medical and a separate \$20,000 lifetime limit for prescription drugs)	Routine eye care (Adult & Child)		
	 Dental care (Child) Long-term care nay apply to these services. This isn't a complete list. Please see you Hearing aids (Limited to \$750 (single) or \$1,500 (binaural) every three (3) calendar years) Infertility treatment (\$20,000 lifetime limit for medical and a separate \$20,000 lifetime limit for 		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthcarereform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dol.gov/ebsa/healthcarereform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dol.gov/ebsa/healthcarereform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your plan</u>. For more information about your rights, this notice, or assistance, contact: Excellus BlueCross BlueShield at 1-800-493-0318/ TTY: 800-662-1220 or <u>www.excellusbcbs.com</u>; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthcarereform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u> contact Community Service Society of New York, Community Health Advocates, 633 Third Avenue, 10th floor, New York, NY 10017, 1-800-614-5400, <u>http://www.communityhealthadvocates.org</u> (website) or <u>cha@cssny.org</u> (email). A list of states with Consumer Assistance Programs is available at: <u>www.dol.gov/ebsa/healthreform</u> and <u>http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-493-0318.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-493-0318.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-493-0318.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-493-0318.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$200
Specialist coinsurance	20%
Hospital (facility) coinsurance	5%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$200
<u>Copayments</u>	\$0
Coinsurance	\$700
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$960

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$200
Specialist coinsurance	20%
Hospital (facility) coinsurance	5%
Other <u>coinsurance</u>	20%
This EXAMPLE avant includes convic	oc liko:

I his EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would	
Cost Shar	ing
<u>Deductibles</u>	\$200
Copayments	\$0
Coinsurance	\$1,700
What isn't co	vered

\$20

\$1,520

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$200
Specialist coinsurance	20%
Hospital (facility) coinsurance	5%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$200
<u>Copayments</u>	\$0
Coinsurance	\$500
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$700

The plan would be responsible for the other costs of these EXAMPLE covered services.

Limits or exclusions

The total Joe would pay is

Notice of Nondiscrimination

Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, national origin, age, disability, or sex. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please refer to the enclosed document for ways to reach us.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Advocacy Department Attn: Civil Rights Coordinator PO Box 4717 Syracuse, NY 13221 Telephone number: 1-800-614-6575 TTY number: 1-800-421-1220 Fax: 1-315-671-6656

You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Health Plan's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. Attention: If you speak English free language help is available to you. Please refer to the enclosed document for ways to reach us.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意:如果您说中文,我们可为您提供免费的语言协助。 请参见随附的文件以获取我们的联系方式。

Внимание! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. В приложенном документе содержится информация о том, как ими воспользоваться.

Atansyon: Si ou pale Kreyòl Ayisyen gen èd gratis nan lang ki disponib pou ou. Tanpri gade dokiman ki nan anvlòp la pou jwenn fason pou kontakte nou.

주목해 주세요: 한국어를 사용하시는 경우, 무료 언어 지원을 받으실 수 있습니다. 연락 방법은 동봉된 문서를 참조하시기 바랍니다.

Attenzione: Se la vostra lingua parlata è l'italiano, potete usufruire di assistenza linguistica gratuita. Per sapere come ottenerla, consultate il documento allegato.

אויפמערקזאם: אויב איר רעדט אידיש, איז אומזיסטע שפראך הילף אוועילעבל פאר אייך ביטע אויפמערקזאם: רעפערירט צום בייגעלייגטן דאקומענט צו זען אופנים זיך צו פארבינדן מיט אונז.

নজর দিন: যদি আপনি বাংলা ভাষায় কথা বলেন তাহলে আপনার জন্য সহায়তা উপলভ্য রয়েছে। আমাদের সঙ্গে যোগাযোগ করার জন্য অনুগ্রহ করে সংযুক্ত নথি পডুন।

Uwaga: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Patrz załączony dokument w celu uzyskania informacji na temat sposobów kontaktu z nami.

تنبيه: إذا كنت تتحدث اللغة العربية، فإن المساعدة اللغوية المجانية متاحة لك. يرجى الرجوع إلى الوثيقة المرفقة لمعرفة كيفية الوصول إلينا.

Remarque : si vous parlez français, une assistance linguistique gratuite vous est proposée. Consultez le document ci-joint pour savoir comment nous joindre.

نوٹ: اگر آپ اردو ہولتے ہیں تو آپ کے لیے زبان کی مفت مدد دستیاب ہے۔ ہم سے رابطہ کرنے کے طریقوں کے لیے منسلک دستاویز ملاحظہ کریں۔

Paunawa: Kung nagsasalita ka ng Tagalog, may maaari kang kuning libreng tulong sa wika. Mangyaring sumangguni sa nakalakip na dokumento para sa mga paraan ng pakikipag-ugnayan sa amin.

Προσοχή: Αν μιλάτε Ελληνικά μπορούμε να σας προσφέρουμε βοήθεια στη γλώσσα σας δωρεάν. Δείτε το έγγραφο που εσωκλείεται για πληροφορίες σχετικά με τους διαθέσιμους τρόπους επικοινωνίας μαζί μας.

Kujdes: Nëse flisni shqip, ju ofrohet ndihmë gjuhësore falas. Drejtojuni dokumentit bashkëlidhur për mënyra se si të na kontaktoni.

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